
Prorated insurance recognition

As a general courtesy, the Little Rock School District offers extended warranty coverage on most student devices insured by Technology Resource Advisors (TRA) in the fall. Due to this year's virtual learning demands, parents have applied to purchase insurance coverage beyond the normal warranty period. TRA has offered to help our district by providing insurance coverage for Chromebook and iPad from January 2021 through June 2021 at a prorated cost.

This fee covers defects and/or repairable damage to the device, as well as lost or stolen devices.

Please note: Parents will remain responsible for the \$75 deductible fee if iPads are lost, stolen, or damaged beyond repair.

Devices covered by the Chrome Care warranty and prorated amounts

HP Chromebook 11- Prorated price: \$13 (Dell Chromebooks not included)

Apple iPads- Prorated price \$16- (iPad Air models or later)

The device cannot be damaged before purchasing coverage.

The cost of repairing or replacing the lost or damaged device, the carrying case and/or accessories are the responsibility of the student and parents. Insurance does not cover loss or damage to the AC adapter.

Report damage, loss or theft to school administration immediately. Damages can be reported online here at <https://lrsd.incidentiq.com/guest/RM6EAF46/remote-support>

How to buy coverage

Go to this website: <https://osp.osmsinc.com/LittleRock>

(Click the school level > "Other" > then "Instructional Technology")